

The WHO Department of Mental Health and Substance Abuse presents . . .

Improving Mental Health Services: A Service User Perspective

Friday, 9 October 12.30 – 14.00
M505

David Crepaz-Keay, UK

Heidi Westerlund and **Dagfinn Bjørgen**, Norway

John P. Kummer, Switzerland

Moderator: **Tom Shakespeare**, VIP

Chair: **Taghi Yasamy**, MSD

Even the most effective health programs may not have a population impact if they are not responsive to the needs and perspectives of their intended recipients. This panel discussion brings together well-known advocates for mental health service users. They will discuss the contribution that people with mental disorders can make to the design, implementation, and evaluation of their own treatment, and how governments and WHO can do a better job of collaborating with them.

Sandwiches will be provided.